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Prices and terms

All work is priced from these rates. The free site survey measures the garden, and the written quote shows each line of the calculation.

Garden maintenance

Price per visit is set by the garden area: the total area of lawn, beds and borders maintained.

Garden area	Time on site	Per visit
Up to 50 m²	2 hours	£70
51 to 100 m²	3 hours	£105
101 to 200 m²	4 hours	£140
Over 200 m²	4 h + 1 h per extra 50 m²	£140 + £35 per extra 50 m²

Each visit includes mowing and edging, weeding, deadheading and seasonal pruning, leaf clearance, sweeping and a written visit note.

Maintenance agreements

Monthly price = price per visit × visits per year ÷ 12 − 10%

Garden area	Monthly	Fortnightly	Weekly
Up to 50 m²	£63	£136.50	£273
51 to 100 m²	£94.50	£204.75	£409.50
101 to 200 m²	£126	£273	£546

Invoiced monthly. Month to month, 30 days' written notice to end.

Planting, lawns, hedges and clearance

Work	Rate	Unit
Clearance of overgrown ground	£6	per m²
Hedge cutting, up to 1.5 m high	£5	per metre of hedge
Hedge cutting, 1.5 m to 2.5 m high	£8	per metre of hedge
Lawn renovation (scarify, aerate, overseed and feed)	£2.50	per m²
New lawn (ground preparation, turf and laying)	£20	per m²
Planting (bed preparation, soil improver and planting)	£15	per m² of bed
Plants	Supplier price + 10%	receipts supplied
Pruning and other garden work	£35	per hour
Green waste removal	£40	per 1 m³ bag

Minimum charge for any single visit: £70. Hedge prices cover both sides and the top.

Garden design

£8 per m² of garden, minimum £400

Includes a measured survey, scale plan, planting plan with plant list, quantities and sizes, and one round of changes. Delivered as PDF within 21 days of the survey. Further changes £35 per hour. 50% on booking, 50% on delivery.

Commercial and managed sites

Priced with the same rates. Every commercial quote includes a written schedule of works and a copy of the insurance certificate.

Terms and conditions

1. About these terms

1.1 These terms apply to all work carried out by Plandt Garden Services. Plandt Garden Services is the trading name of Olivia Zanol, sole trader. The trading address is given on every quote and invoice.

1.2 Accepting a quote, by email, in writing or by message, means you accept these terms.

2. Site survey and quotes

2.1 The site survey is free and takes 30 minutes. Areas are measured at the survey.

2.2 A written quote is sent within 2 working days. It lists each item of work, the measured quantity, the rate and the total.

2.3 Quotes are valid for 30 days.

3. Prices

3.1 All work is priced using the published rates in force on the date of the quote.

3.2 Plandt Garden Services is not VAT registered. No VAT is charged.

3.3 Plants and materials are charged at supplier price plus 10%. Receipts are supplied with the invoice.

3.4 Paid parking, where needed, is added to the invoice at cost.

3.5 Published rates are reviewed each April. Maintenance agreement clients are given 30 days' written notice of any change.

4. Maintenance agreements

4.1 Agreements run month to month and are invoiced monthly in equal amounts.

4.2 Either side can end an agreement with 30 days' written notice.

4.3 Visits are scheduled on a fixed day. When a visit is moved for weather, it is carried out within 7 days.

5. Payment

5.1 Invoices are payable within 14 days by bank transfer. Bank details are printed on every invoice.

5.2 Jobs over £500 need a 30% deposit when the quote is accepted. The balance is invoiced on completion.

5.3 Garden design is paid 50% on booking and 50% on delivery of the drawings.

5.4 Work is paused on any account more than 30 days overdue until it is paid.

6. Changing or cancelling a visit

6.1 Visits cancelled with at least 48 hours' notice are not charged.

6.2 Visits cancelled with less than 48 hours' notice, or where access is not available on arrival, are charged at 50% of the visit price.

6.3 Work is not carried out in heavy rain, frost, snow or high winds. Visits moved for weather are not charged.

7. Your right to cancel

7.1 If you are a consumer and the contract is made at your home, by phone, email or online, you have the right to cancel within 14 days of accepting the quote without giving a reason.

7.2 Work starts within those 14 days only if you ask for it in writing. If you then cancel, you pay for the work already carried out.

7.3 To cancel, email olivia@plandt.co.uk or write to the address on your quote.

8. Your responsibilities

8.1 Provide access to the garden at the agreed time, and access to an outside tap or water supply.

8.2 Tell Plandt Garden Services about underground services, buried cables, fragile items and any hazards in the garden before work starts.

8.3 Keep pets indoors during visits.

9. Plants and finished work

9.1 Plants are healthy when planted. Plants are not guaranteed after planting, because their survival depends on watering and aftercare.

9.2 Any problem with the work must be reported within 7 days of the visit. It is put right at the next visit at no charge.

10. Waste

10.1 Green waste is placed in your garden waste bin. Waste that does not fit is removed at £40 per 1 m³ bag and taken to a licensed site.

11. Work not carried out

11.1 Plandt Garden Services does not carry out paving, fencing, decking, tree work over 4 m or hedge cutting over 2.5 m high.

11.2 Trees protected by a Tree Preservation Order or in a conservation area are only worked on once you have council consent.

12. Liability

12.1 Plandt Garden Services is responsible for loss or damage caused by its own negligence during the work.

12.2 Plandt Garden Services is not responsible for damage to underground services or hidden items that were not disclosed before work started.

12.3 Nothing in these terms limits liability for death or personal injury caused by negligence, or your statutory rights as a consumer.

13. Complaints

13.1 Email olivia@plandt.co.uk. Complaints are acknowledged within 2 working days and answered in full within 14 days.

14. Law

14.1 These terms are governed by the law of England and Wales.